

**APPLICATION FOR THE HIRE OF A METERED STANDPIPE  
FOR USE WITHIN THE SEVERN TRENT WATER**



Please complete all sections below. If you have any queries please contact Aquam Water Services on **01332 416445** or email us at **severntrentwater@aquamcorp.co.uk**

The use of a Non-STW compliant Standpipe on the Severn Trent Water Network, is an offence contrary to section 174(3) of the Water Industry Act 1991

On completion of the application form please: Email to : [severntrentwater@aquamcorp.co.uk](mailto:severntrentwater@aquamcorp.co.uk) or Post to Aquam Water Services, Units 10-12, Jubilee Business Parkway, Stores Road, Derby DE21 4BJ

Please confirm, are you (please tick):

New Account Applicant  \*Ensure you have returned your Credit Account Application

Existing Account Holder  My Account Number is \_\_\_\_\_

**Purchase Orders & Payments should be made payable to Aquam Water Services**

**1. APPLICANT**

Company Name.....  
Address .....  
.....  
..... Post Code .....  
Purchase Ledger/Accounts Contact.....  
.....

Contact Name .....  
Telephone .....  
Mobile .....  
Email Address .....  
Additional Email Address.....  
.....

**2. INFORMATION**

Purpose for which water is required .....  
.....  
Site Address.....  
.....  
..... Post Code .....

Site Contact Name .....  
Contact No. ....  
Contact Email .....  
**Purchase Order Number** \_\_\_\_\_  
Date Required .....

We will collect from your Depot

Please Deliver To Address  .....  
.....  
.....

**PLEASE CONTACT US WHEN YOU WISH TO  
RETURN/OFFHIRE YOUR STANDPIPE**

**3. EQUIPMENT**

25MM STANDPIPE £37.00 PER WEEK

25MM STANDPIPE ANNUAL PRE-PAYMENT RATE - £999.00

40MM STANDPIPE £64.00 PER WEEK

40MM STANDPIPE ANNUAL PRE-PAYMENT RATE - £1325.00

**Water usage charge | £1.8187 per Cubic Meter (1,000 Litres)**

Additional Notes.....

**You are required to provide meter readings each month – Please confirm the contact for reminder emails to be sent to**

Contact Name .....Email Address .....

**4. AGREEMENT**

I hereby make application to use a metered standpipe in the Severn Trent Water region for the purpose as indicated on the previous page and I have read and accept the Terms & Conditions of use. I can only use a standpipe provided by Water Services for the purpose indicated on the previous page and will attach it to a washout Hydrant (WO). I undertake to report any damages or loss immediately.

Signature.....

Print Name .....

# Terms and Conditions for the Use of Standpipes

- 1 Under no circumstances shall a Metered Standpipe be used on any hydrant marked as a 'fire hydrant' (FH) only those marked as a Washout (WO) should be used to abstract water
- 2 The Metered Standpipe will be no larger than 1.5" (40mm) in diameter. The size of Standpipe will be agreed at point of Licence Application.
- 3 Standpipes used to take water from wash out (WO) hydrants must be to Severn Trent Water specification and can only be provided by Water Services (Aquam). Any Standpipe in use that has not been obtained from Water Services and is therefore not an approved Standpipe, will be deemed as use without consent and further action will be taken as referred to in paragraph 16 (iii) below.
- 4 Any party found to have been tampering with the Metered Standpipe in any way, will be subject to further action including the immediate withdrawal of the licence without a refund of the fee.
- 5 Each registered Standpipe will be fitted with a backflow prevention device in the form of a BS6282 double check valve.
- 6 Standpipes and attached equipment must be kept in a clean, well-maintained condition and disinfected prior to being connected to a wash out hydrant. All Standpipes and attached equipment must be properly maintained in order to minimise Damaged and worn equipment must not be used. You may be required to show Severn Trent Water your schemes of ensuring Standpipes are disinfected prior to use.
- 7 Water taken from a wash out hydrant must not be used for drinking or food preparation and should not be allowed to run to waste.
- 8 The user shall be responsible for the cost of repair of any damage caused to the wash out hydrant or associated apparatus while connecting, using or disconnecting the Standpipe.
- 9 The user shall comply with requirements of the New Roads and Street Works Act 1991 and any requirements of the highway authority when using a Standpipe on a wash out hydrant in a street.
- 10 Severn Trent Water will not accept liability in respect of any loss or damage caused to the property of any person or persons wherever situate by reason of the use or operation of the wash out hydrant or Standpipe, or in respect of any injury suffered by any person or persons by reason of the use or operation of the wash out hydrant, Standpipe. The user, by signing the "Application for a Metered Standpipe" form, agrees to indemnify Severn Trent Water against all actions, claims, damages, or demands which may result in respect of any such loss, damage, or injury.
- 11 Severn Trent Water and any Fire Authority retain the right to remove any Standpipe or asset from the water network at any time and for any purpose. Severn Trent Water will not be liable for compensation claims in relation to a loss of use of supply following the removal of the apparatus.
- 12 Where a Standpipe(s) is being used on the same site for more than one month, the customer is required to apply for a temporary or permanent metered supply for that site.
- 13 Any breach of these terms and conditions may result in action being taken against the Agreement holder irrespective of who was operating the Standpipe at the time of the breach. It is the Agreement holder's responsibility to ensure that the terms and conditions are complied with at all times. Metered Standpipes can not be sub let to other companies or contractors. If a metered Standpipe is found to have been sub let to a third party, action will be taken, where necessary, against the Agreement holder only who has agreed and accepted these terms and conditions.
- 14 You will be required to take meter readings on a monthly basis and telephone the reading to Water Services on 01332 416445. Action may be taken where a party fails to comply with their obligation to do so.
- 15 be maintained and kept clean. The hirer and operator of the Standpipe will be liable for any costs incurred to Water Services as a result of damage to the standpipe or hydrant
- 16 Severn Trent Water reserves the right to:
- (ii) Terminate any consent or agreement should the user be in breach of any of these terms and conditions;
  - (iii) Instigate prosecution proceedings pursuant to Section 174(3) of the Water Industry Act 1991 in respect of water taken in contravention of these terms and conditions, the Water Regulations or any drought orders that may be imposed. Severn Trent Water reserves their rights in full to take any such action; and
  - (iv) Audit company vehicles using Severn Trent Water wash out hydrants to ensure all terms and conditions are met.

## Operating Hydrants

When attaching a Standpipe

- Clean out the hydrant pit of any debris
- Disinfect Standpipe and Hydrant with approved chlorine based spray solution
- Do not apply any bending or sideways load to the Standpipe
- Operate the spindle at arms length
- Always open and close the hydrant in a slow and controlled manner
- Flush the hydrant to clear the connection point
- Do not cross thread the outlet
- Do not stand directly over the hydrant