

Quality Policy Statement



Aquam Water Services Limited are dedicated and committed to uphold our industry reputation for the supply and management of standpipes with water meters and associated equipment to the Utilities Industry and associated users.

We are fully committed to comply with the applicable requirements of the ISO 9001: 2015 Standard and to continuously improve the effectiveness of our quality management system.

This policy provides a framework for setting and reviewing our objectives. These objectives are based on:

- a) controlling equipment resources used on site
- b) flexibility to meet customer's needs
- c) meeting all relevant compliance obligations

The Aquam Group Managing Director has overall responsibility for the implementation of this policy. The Depot Manager for each Water Services branch is responsible for ensuring compliance with all matters relating to quality management.

This policy is communicated to all employees to ensure that they fully understand how their job role contributes to the effective implementation of our quality management system.

This policy is consistent with our health & safety and environmental policies where we ensure that all our service methodologies fulfill our compliance obligations.

Full facilities are afforded to customer's representatives and approving organisations in carrying out any assessment of the quality management system operation. This policy is available to all interested parties on request.

This policy reflects the current business structure, size and operation. However, this policy is reviewed for continuing suitability during management review meetings.

Richard Coffey

Managing Director
Aquam Group