

APPLICATION FOR THE HIRE OF A METERED STANDPIPE FOR USE WITHIN DWR CYMRU WELSH WATER



Please complete all sections below. If you have any queries please contact Water Services (an AQUAM company) on **0844 4889 127** or E-Mail us on **welshwater@waterservicesltd.com**

On completion of the application form post to:
Aquam Water Services, c/o Welsh Water, Players Industrial Estate, Clydach, Swansea, SA6 5BQ
or
E-mail to: welshwater@waterservicesltd.com

Are you an: Existing Account Holder New Account Applicant Credit/Debit Card Customer
Note - New Account Applicants will also need to complete a Credit Account Application Form

1. APPLICANT

Company Name.....	Contact Name.....
Address.....	City / Council
.....	Postcode.....
.....	Email Address for Calm Network Training*
.....
Contact Telephone Numbers	Purchase Order Number *
Landline	E-Mail
Mobile	Fax.....

*unable to process application without required field

2. INFORMATION

Purpose for which water is required

Date/...../..... Date of Return/...../..... Vehicle Registration

Location of use (FullAddress Required)

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3. EQUIPMENT

All prices below exclude VAT.

Length of hose required (POA) – per m

22mm Metered Standpipe (tap outlet)

- Hire Cost £33.00 per week
- Six Month Pre-Paid £480.00
- Annual Pre-Paid £880.00

60mm Metered Standpipe

- Hire Cost £85.00 per week
- Six Month Pre-Paid £1950.00
- Annual Pre-Paid £3500.00

Disinfectant kit £10.20

STAND PIPES MAY ONLY BE CONNECTED TO POINTS MARKED AS WASH-OUT (W.O) USE OF FIRE HYDRANTS (F.H) IS STRICTLY PROHIBITED

60mm STAND PIPES MAY ONLY BE USED AT PRE-APPROVED HYDRANTS

If delivery is required (POA) please complete address.....

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If collecting in person please indicate collection depot – Swansea (Clydach) Bodelwyddan

Meter Readings must be supplied on a monthly basis – Customer Contact for readings:

Name: Telephone: Email:

4. AGREEMENT

I hereby make application to use a metered standpipe in the Welsh Water Region for the purpose indicated above and I have read and accepted the Terms & Conditions of use. I can only use a standpipe provided by Water Services for the purpose indicated above and attach it to a Wash Out (WO). I undertake to report any damages or loss immediately and return the standpipe on the above return date.

Signature Print Name.....

Terms and Conditions for the Use of Standpipes

1. Under no circumstances shall a Metered Standpipe be used on any hydrant marked as a 'fire hydrant' (FH).
2. The standpipe is not intended as a substitute for a permanent connection to the water main nor as a supplement to an existing permanent connection.
3. The Metered Standpipe will be no larger than 2.5" (60mm) in diameter. The size of Standpipe will be agreed at point of Licence Application. DCC and/or Aquam reserve the right to specify additional measures for protection of water mains against contamination for specific purposes of use.
4. Standpipes used to take water from wash out (WO) hydrants must be to Dwr Cymru Cyfyngedig specification and can only be provided by Water Services (Aquam). Any Standpipe in use that has not been obtained from Water Services and is therefore not an approved Standpipe, will be deemed as use without consent and further action will be taken as referred to in paragraph 21 (iii) below.
5. Any party found to have been tampering with the Metered Standpipe in any way, will be subject to further action including the immediate withdrawal of the licence without a refund of the fee.
6. Each registered Standpipe will be fitted with a backflow prevention device in the form of a 886282 double check valve.
7. Standpipes and attached equipment must be kept in a clean, well-maintained condition and disinfected prior to being connected to a wash out hydrant. All Standpipes and attached equipment must be properly maintained in order to minimise the risk of contamination, backflow and water leakage. Damaged and worn equipment must not be used. You may be required to show Dwr Cymru your schemes of ensuring Standpipes are disinfected prior to use.
8. Water taken from a wash out hydrant must not be used for drinking or food preparation and should not be allowed to run to waste.
9. The user of the standpipe(s) shall take every care to see that water is not wasted, misused or unduly consumed.
10. The user shall be responsible for the cost of repair of any damage caused to the wash out hydrant or associated apparatus while connecting, using or disconnecting the Standpipe. DCC and/or Aquam reserves the right to charge the cost of repair of any damage to hydrants caused by the user or by the user's use of the hydrant during the hire period.
11. The user shall comply with requirements of the New Roads and Street Works Act 1991 and any requirements of the highway authority when using a Standpipe on a wash out hydrant in a street.
12. Dwr Cymru Cyfyngedig will not accept liability in respect of any loss or damage caused to the property of any person or persons wherever situate by reason of the use or operation of the wash out hydrant or Standpipe, or in respect of any injury suffered by any person or persons by reason of the use or operation of the wash out hydrant, Standpipe. The user, by signing the "Application for a Metered Standpipe" form, agrees to indemnify Dwr Cymru Cyfyngedig against all actions, claims, damages, or demands which may result in respect of any such loss, damage, or injury.
13. Dwr Cymru Cyfyngedig and any Fire Authority retain the right to remove any Standpipe or asset from the water network at any time and for any purpose. Dwr Cymru Cyfyngedig will not be liable for compensation claims in relation to a loss of use of supply following the removal of the apparatus.
14. In the event of a temporary shortage of water or other reasonable cause Dwr Cymru Cyfyngedig may, by notice in the public press or by notice to the user, suspend the operation of the permission to use water by means of standpipe(s) and may withdraw suspension by like notice. In such cases, the hire period would be default of these conditions.
15. Where a Standpipe(s) is being used on the same site for more than one month, the customer is required to apply for a temporary or permanent metered supply for that site.
16. Any breach of these terms and conditions may result in action being taken against the Agreement holder irrespective of who was operating the Standpipe at the time of the breach. It is the Agreement holder's responsibility to ensure that the terms and conditions are complied with at all times. Metered Standpipes can not be sub let to other companies or contractors. If a metered Standpipe is found to have been sub let to a third party, action will be taken, where necessary, against the Agreement holder only who has agreed and accepted these terms and conditions.
17. You will be required to take meter readings on a monthly basis and telephone the reading to Water Services on 0844 4889 127. Action may be taken where a party fails to comply with their obligation to do so.
18. If a deposit system is operated the return of standpipes after the expiration of the hire period and/or in a damaged condition shall render the user liable to the forfeit of the whole deposit.
19. Metered Standpipes contain a line strainer (filter) which must be maintained and kept clean. The hirer and operator of the Standpipe will be liable for any costs incurred to Water Services as a result of damage to the metered Standpipe or hydrant.
20. Users should ensure that on returning a standpipe, a signed receipt is retained as proof of return.
21. Dwr Cymru Cyfyngedig reserves the right to:
 - (i) Instruct the user not to use any specific wash out hydrant;
 - (ii) Terminate any consent or agreement should the user be in breach of any of these terms and conditions;
 - (iii) Instigate prosecution proceedings pursuant to Section 174(3) of the Water Industry Act 1991 in respect of water taken in contravention of these terms and conditions, the Water Regulations or any drought orders that may be imposed. Dwr Cymru Cyfyngedig reserves their rights in full to take any such action; and
 - (iv) Audit company vehicles using Dwr Cymru Cyfyngedig wash out hydrants to ensure all terms and conditions are met.
 - (v) withdraw the hire agreement for the use of and/or prohibit the future use of any standpipes(s) to any user found to be in default of these terms and conditions.
 - (vi) charge the user the cost of repair of any plant and of any third party property or otherwise resulting from the use or operation of the standpipe together with costs incurred by DCC and/or Aquam in respect of any complaint report or claim arising from the use of the standpipe.

Operating Hydrants

When attaching a Standpipe

- Clean out the hydrant pit of any debris
- Spray the hydrant and standpipe with approved chlorine based spray solution
- Do not apply any bending or sideways load to the Standpipe
- Operate the spindle at arms length
- Always open and close the hydrant in a slow and controlled manner
- Flush the hydrant to clear the connection point
- Do not cross thread the outlet
- Visually inspect the Standpipe to confirm it is fitted correctly
- Do not stand directly over the hydrant

September 28th 2017

H&S ALERT



No. 142 | Fire Hydrant – Defective Mouthpiece Attachment



Findings

Fire and Rescue Services (FRS) throughout Wales and Hereford have been issued with a National FRS bulletin relating to safety issues identified with certain fire hydrant types within the UK. Where such hydrants are discovered, FRS staff have been instructed that this type of hydrant is not to be used even in the case of an emergency.

The hydrants in question are the series 19 hydrant type supplied by Aqua gas and installed circa 1996-2006 . The mouthpiece where the standpipe is attached, is held onto the main body by a pin and is not bolted down. There have been 3 injuries reported nationally to the Fire Service (one requiring a fire officer to undergo reconstructive surgery to his face). Incidents have occurred during fire fighting operations, where the apparatus has detached from the main – Due to the risk posed these hydrants are no longer allowed to be used and must be changed by DCWW

Actions

- **DCWW along with the Fire Service are currently undertaking a hydrant replacement project to remove all such hydrants.**
- **Where such hydrants are identified, they must be reported and replacement programmed asap as per the Fire Service request.**
- **STOP TAKE 5 and inspect all hydrants before operation.**
- **If in Doubt contact Lauren Mitchell the DCWW Fire Service Liaison Manager .**



ISSUED TO ALL: Employees | Partners |

PREPARED BY: Dŵr Cymru H&S Team – Craig Hill, Senior H&S Advisor 07824 463566 / Lauren Mitchell Fire Service Liaison Manager 07747764258 .

If you are a manager, please ensure that your team members are aware of the content of this alert or where indicated issue to partners . Additional information or guidance required on the content is available from the Health & Safety team.