



APPLICATION FOR THAMES WATER HYDRANT USE AND METERED STANDPIPE HIRE WITHIN THE THAMES WATER REGION



Please complete all sections below. If you have any queries please contact Water Services (an AQUAM company) on **01895 231768** or E-mail us on **thameswater@waterservicesltd.com**

On completion of the application form:

Post to: Water Services, Unit 27 Sarum Complex, Salisbury Road, Uxbridge, UB8 2RZ

E-mail to: thameswater@waterservicesltd.com

Are you an: ☐ Existing Account Holder ☐ New Account Applicant ☐ Credit/Debit Card Customer

Note New Account Applicants will also need to complete a Credit Account Application Form

1. APPLICANT

Company Name Contact Name

Address City / Council

..... Postcode

.....

Contact Telephone Numbers Purchase Order Number (If any)

Landline Mobile

Email Email for Calm Network Training

2. THAMES WATER HYDRANT LICENCE INFORMATION

Purpose for which water is required Date/...../.....

Location / area of use

If for Construction use - type of building No. of Properties

Have you applied for a permanent supply: ☐ YES ☐ NO If No please contact 0800 009 3921

Required Water Usage:

Low User	1m³ per day	<input type="checkbox"/> Annual Fee £410.25 + VAT	If less than a year required please indicate number of months needed
Average User	Up to 10m³ per day	<input type="checkbox"/> Annual Fee £2083.50 + VAT	
High User	Up to 20m³ per day	<input type="checkbox"/> Annual Fee £4175.05 + VAT	
Very High Demand	(by Agreement)	<input type="checkbox"/> M ³ / Day Required	No. of Days Required
Daily Usage	Up to 20m³ per day	<input type="checkbox"/> First Day £150.90 + VAT Subsequent Days £53.62 + VAT	Total No. of Days Required

3. EQUIPMENT - Please indicate size required (Low user licences only allow 25mm standpipe)

All prices exclude VAT

- ☐ **25mm Metered Standpipe** (tap outlet) **£35.00 per week** ☐ **60mm Metered Standpipe** (fire hose) **£59.00 per week**
- ☐ **25mm Metered Standpipe** Six Month Pre-Paid Rate **£585.00** ☐ **60mm Metered Standpipe** Six Month Pre-Paid Rate **£735.00**
- ☐ **25mm Metered Standpipe** Annual Pre-Paid Rate **£990.00** ☐ **60mm Metered Standpipe** Annual Pre-Paid Rate **£1325.00**

Length of hose required – per m(sale item only)

If delivery of standpipe is required (P.O.A.) please complete address

If collecting in person please indicate ☐ **Collect at Uxbridge** Vehicle Registration.....

4. AGREEMENT

I hereby make application to use a metered standpipe in the Thames Water Region for the purpose indicated above and I have read and accepted the Terms & Conditions of use. I can only use a standpipe provided by Water Services for the purpose indicated above and attach it to a Thames Water Wash Out (WO). I accept that this does not permit the use of a Fire Hydrant (FH) and a breach of the Terms & Conditions could lead to a criminal prosecution.

Signature Print Name

TERMS AND CONDITIONS FOR THE USE OF STANDPIPES

1. Under no circumstances shall a Metered Standpipe be used on any hydrant marked as a 'fire hydrant' (FH)
2. The Metered Standpipe will be no larger than 60mm in diameter. The size of standpipe will be agreed at point of licence application
3. Standpipes used to take water from wash out (WO) hydrants must be to Thames Water specification and can only be provided by Water Services (Aquam). Any standpipe in use that has not been obtained from Water Services and is therefore not an approved Standpipe, will be deemed as use without consent and further action will be taken as referred to in paragraph 18 (iii) below.
4. Any party found to have been tampering with the Metered Standpipe in any way, will be subject to further action including the immediate withdrawal of the standpipe and licence without a refund of the fee.
5. Each registered Standpipe will be fitted with a backflow prevention device in the form of a double check valve.
6. Standpipes and attached equipment must be kept in a clean, well-maintained condition and disinfected prior to being connected to a wash out hydrant. All Standpipes and attached equipment must be properly maintained in order to minimise the risk of contamination, backflow and water leakage. Damaged and worn equipment must not be used. You may be required to show Thames Water your schemes of ensuring Standpipes are disinfected prior to use.
7. Water taken from a wash out hydrant must not be used for drinking or food preparation and should not be allowed to run to waste.
8. The user shall be responsible for the cost of repair of any damage caused to the wash out hydrant or associated apparatus while connecting, using or disconnecting the Standpipe.
9. The user shall comply with requirements of the New Roads and Street Works Act 1991 and any requirements of the highway authority when using a Standpipe on a wash out hydrant in a street.
10. Thames Water and Aquam will not accept liability in respect of any loss or damage caused to the property of any person or persons wherever situate by reason of the use or operation of the wash out hydrant or Standpipe, or in respect of any injury suffered by any person or persons by reason of the use or operation of the wash out hydrant or Standpipe. The user, by signing the "Application for a Metered Standpipe" form, agrees to indemnify Thames Water and Aquam against all actions, claims, damages, or demands which may result in respect of any such loss, damage, or injury.
11. Thames Water and any Fire Authority retain the right to remove any Standpipe or asset from the water network at any time and for any purpose. Thames Water will not be liable for compensation claims in relation to a loss of use of supply following the removal of the apparatus.
12. Where a Standpipe(s) is being used on the same site for more than one month, the customer is required to apply for a temporary or permanent metered supply for that site.
13. Any breach of these terms and conditions may result in action being taken against the Agreement holder irrespective of who was operating the Standpipe at the time of the breach. It is the Agreement holder's responsibility to ensure that the terms and conditions are complied with at all times. Metered Standpipes can not be sub let to other companies or contractors. If a metered Standpipe is found to have been sub let to a third party, action will be taken, where necessary, against the Agreement holder only who has agreed and accepted these terms and conditions.
14. You will be required to take meter readings on a monthly basis and telephone the reading to Water Services on 01895 231768. Action may be taken where a party fails to comply with their obligation to do so.
15. Each licence is allocated to a specific standpipe and you must have both to extract water from the Thames Water network. Licences are not transferable and any water extracted from a Thames Water hydrant using a different standpipe will not be covered by this licence.
16. In the event of the standpipe meter failing to record water consumption due to breakage or blockage it is the customers responsibility to inform Aquam Water Services immediately in order for the standpipe to be exchanged. If the standpipe continues to be used this will be in breach of these terms and conditions.
17. The hirer and operator of the Standpipe will be liable for any costs incurred to Water Services as a result of damage to the metered Standpipe or hydrant.
18. Thames Water reserves the right to:
 - (i) Instruct the user not to use any specific wash out hydrant;
 - (ii) Terminate any consent or agreement should the user be in breach of any of these terms and conditions;
 - (iii) Instigate prosecution proceedings pursuant to Section 174(3) of the Water Industry Act 1991 in respect of water taken in contravention of these terms and conditions, the Water Regulations or any drought orders that may be im-posed. Thames Water reserves their rights in full to take any such action; and
 - (iv) Audit company vehicles using Thames Water wash out hydrants to ensure all terms and conditions are met.

Operating Hydrants

When attaching a Standpipe

- Clean out the hydrant pit of any debris
- Spray the hydrant and standpipe with approved chlorine based spray solution
- Do not apply any bending or sideways load to the standpipe
- Operate the spindle at arms length
- Always open and close the hydrant in a slow and controlled manner
- Flush the hydrant to clear the connection point
- Do not cross thread the outlet
- Visually inspect the Standpipe to confirm it is fitted correctly
- Do not stand directly over the hydrant
- If any hydrant fails in operation, please report to Water Services immediately