

APPLICATION FOR THE HIRE OF A METERED STANDPIPE FOR USE WITHIN DWR CYMRU WELSH WATER



Please complete all sections below. If you have any queries please contact Water Services (an AQUAM company) on **01792 346557** or E-Mail us on **welshwater@waterservicesltd.com**

On completion of the application form post to:
Aquam Water Services, c/o Welsh Water, Players Industrial Estate, Clydach, Swansea, SA6 5BQ
or
E-mail to: welshwater@waterservicesltd.com

Are you an: ☐ Existing Account Holder ☐ New Account Applicant

Note - New Account Applicants will also need to complete a Credit Account Application Form

1. APPLICANT

Company Name.....

Address.....

.....

.....

Contact Telephone Numbers

Landline

Mobile

Contact Name.....

City / Council

Postcode.....

Email Address for **Calm Network Training***

.....

Purchase Order Number*.....

E-Mail

Fax.....

*unable to process application without required field

2. INFORMATION

Purpose for which water is required

Date/...../..... Date of Return/...../..... Vehicle Registration

Location of use (FullAddress Required)

.....

3. EQUIPMENT

All prices below exclude VAT.

22mm Metered Standpipe (tap outlet)

- ☐ Hire Rate - £36.00 per week
- ☐ Six Month Pre-Paid - £520.00
- ☐ Annual Pre-Paid - £950.00
- ☐ Disinfectant kit - £10.20

40mm Metered Standpipe

- ☐ Hire Rate - £90.00 per week
- ☐ Six Month Pre-Paid - £1980.00
- ☐ Annual Pre-Paid - £3600.00

Bayard Key & Meter

- ☐ Hire Rate - £90.00 per week
- ☐ Six Month Pre-Paid - £1980.00
- ☐ Annual Pre-Paid - £3600.00

Water Usage Charge - £1.5899 per cubic metre (1,000 litres)

Length of hose required (POA) per m

40mm standpipes may only be used at PRE-APPROVED HYDRANTS with approval from from Welsh Water

If delivery is required (POA) please complete address.....

If collecting in person please indicate collection depot –

Swansea (Clydach) ☐

Bodelwyddan ☐

Meter Readings must be supplied on a monthly basis – Customer Contact for readings:

Name: Telephone: Email:.....

4. AGREEMENT

I hereby make application to use a metered standpipe in the Welsh Water Region for the purpose indicated above and I have read and accepted the Terms & Conditions of use. I can only use a standpipe provided by Water Services for the purpose indicated above and attach it to a Wash Out (WO). I undertake to report any damages or loss immediately and return the standpipe on the above return date.

Signature

Print Name.....

Terms and Conditions for the Use of Standpipes

1. The standpipe is not intended as a substitute for a permanent connection to the water main nor as a supplement to an existing permanent connection.
2. The Metered Standpipe will be no larger 40mm in diameter. The size of Standpipe will be agreed at point of Licence Application. DCC and or Aquam reserve the right to specify additional measures for protection of water mains against contamination for specific purposes of use.
3. Standpipes used to take water from wash out (WO) hydrants must be to Dwr Cymru Cyfyngedig specification and can only be provided by Water Services (Aquam). Any Standpipe in use that has not been obtained from Water Services and is therefore not an approved Standpipe, will be deemed as use without consent and further action will be taken as referred to in paragraph 21 (iii) below.
4. Any party found to have been tampering with the Metered Standpipe in any way, will be subject to further action including the immediate withdrawal of the licence without a refund of the fee.
5. Each registered Standpipe will be fitted with a backflow prevention device in the form of a 886282 double check valve.
6. Standpipes and attached equipment must be kept in a clean, well-maintained condition and disinfected prior to being connected to a wash out hydrant. All Standpipes and attached equipment must be properly maintained in order to minimise the risk of contamination, backflow and water leakage. Damaged and worn equipment must not be used. You may be required to show Dwr Cymru your schemes of ensuring Standpipes are disinfected prior to use.
7. Water taken from a wash out hydrant must not be used for drinking or food preparation and should not be allowed to run to waste.
8. The user of the standpipe(s) shall take every care to see that water is not wasted, misused or unduly consumed.
9. The user shall be responsible for the cost of repair of any damage caused to the wash out hydrant or associated apparatus while connecting, using or disconnecting the Standpipe. DCC and/or Aquam reserves the right to charge the cost of repair of any damage to hydrants caused by the user or by the user's use of the hydrant during the hire period.
10. The user shall comply with requirements of the New Roads and Street Works Act 1991 and any requirements of the highway authority when using a Standpipe on a wash out hydrant in a street.
11. Dwr Cymru Cyfyngedig will not accept liability in respect of any loss or damage caused to the property of any person or persons wherever situate by reason of the use or operation of the wash out hydrant or Standpipe, or in respect of any injury suffered by any person or persons by reason of the use or operation of the wash out hydrant, Standpipe. The user, by signing the "Application for a Metered Standpipe" form, agrees to indemnify Dwr Cymru Cyfyngedig against all actions, claims, damages, or demands which may result in respect of any such loss, damage, or injury.
12. Dwr Cymru Cyfyngedig and any Fire Authority retain the right to remove any Standpipe or asset from the water network at any time and for any purpose. Dwr Cymru Cyfyngedig will not be liable for compensation claims in relation to a loss of use of supply following the removal of the apparatus.
13. In the event of a temporary shortage of water or other reasonable cause Dwr Cymru Cyfyngedig may, by notice in the public press or by notice to the user, suspend the operation of the permission to use water by means of standpipe(s) and may withdraw suspension by like notice. In such cases, the hire period would be default of these conditions.
14. Where a Standpipe(s) is being used on the same site for more than one month, the customer is required to apply for a temporary or permanent metered supply for that site.
15. Any breach of these terms and conditions may result in action being taken against the Agreement holder irrespective of who was operating the Standpipe at the time of the breach. It is the Agreement holder's responsibility to ensure that the terms and conditions are complied with at all times. Metered Standpipes can not be sub let to other companies or contractors. If a metered Standpipe is found to have been sub let to a third party, action will be taken, where necessary, against the Agreement holder only who has agreed and accepted these terms and conditions.
16. You will be required to provide meter readings when requested on a monthly basis by email, or telephone on 01792 346557. Action may be taken where a party fails to comply with their obligation to do so.
17. A standard 1m3 per day will be charged to all standpipe users where the standpipe is broken. This will apply from the date of the last reading to the return of the broken equipment.
18. If a deposit system is operated the return of standpipes after the expiration of the hire period and/or in a damaged condition shall render the user liable to the forfeit of the whole deposit.
19. Metered Standpipes contain a line strainer (filter) which must be maintained and kept clean. The hirer and operator of the Standpipe will be liable for any costs incurred to Water Services as a result of damage to the metered Standpipe or hydrant.
20. Users should ensure that on returning a standpipe, a signed receipt is retained as proof of return.
21. Dwr Cymru Cyfyngedig reserves the right to:
 - (i) Instruct the user not to use any specific wash out hydrant;
 - (ii) Terminate any consent or agreement should the user be in breach of any of these terms and conditions;
 - (iii) Instigate prosecution proceedings pursuant to Section 174(3) of the Water Industry Act 1991 in respect of water taken in contravention of these terms and conditions, the Water Regulations or any drought orders that may be imposed. Dwr Cymru Cyfyngedig reserves their rights in full to take any such action; and
 - (iv) Audit company vehicles using Dwr Cymru Cyfyngedig wash out hydrants to ensure all terms and conditions are met.
 - (v) withdraw the hire agreement for the use of and/or prohibit the future use of any standpipes(s) to any user found to be in default of these terms and conditions.
 - (vi) charge the user the cost of repair of any plant and of any third party property or otherwise resulting from the use or operation of the standpipe together with costs incurred by DCC and/or Aquam in respect of any complaint report or claim arising from the use of the standpipe.

Operating Hydrants – always follow Calm Network techniques

When attaching a Standpipe

- Clean out the hydrant pit of any debris and flush through
- Spray the hydrant and standpipe with chlorine based spray solution
- Do not apply any bending or sideways load to the Standpipe
- Operate the spindle at arms length
- Always open and close the hydrant in a slow and controlled manner
- Do not cross thread the outlet
- Visually inspect the Standpipe to confirm it is fitted correctly
- Do not stand directly over the hydrant

Welsh Water fixed network loggers

If you come across a fixed network logger when using a hydrant, do not remove or disturb it. The hydrant can normally still be used for a standpipe connection, but caution must be used in order to not disturb it.

If the logger is preventing you from accessing the hydrant, you must use a different hydrant.



EXAMPLE PHOTOS



Dŵr Cymru
Welsh Water

