

## Quality Policy Statement

The management objectives and organisational goals of Aquam, are to provide an efficient, effective and quality service, develop, implement and maintain an Integrated Management System (IMS) which meets all the requirements of BS EN ISO 9001:2015 (or any other standard in line with Annex SL Structure) in pursuit of its primary objectives.

It is the policy of Aquam to:

- Appoint a Management Representative with responsibilities for quality management throughout all levels of the Company.
- Display the Quality Policy in prominent positions around Company offices and buildings and make it freely available to clients, employees and the public.
- strive to satisfy the requirements of all of our customers, stakeholders and interested parties whenever possible, meeting and exceeding their expectations;
- comply with all legal requirements, codes of practice and all other requirements applicable to our activities;
- the reduction of hazards, prevention of injury, ill health and pollution;
- provide all the resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met;
- ensure that all employees are made aware of their individual obligations in respect of this quality policy;
- maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on "risk".

Aquam Management is totally committed to ensuring that this policy is understood, implemented and monitored throughout all areas of the organisation through a structured programme of training and review with emphasis on continual improvement and enhancement.

To ensure the company maintains its awareness for continuous improvement, the quality system is regularly reviewed by the Leadership Team to ensure it remains appropriate and suitable to our business. The Quality System is subject to both internal and external annual audits.

The Quality Policy statement, shall be set and reviewed on an annual basis or following changes to the organisation or in ISO Standards.

Signed:

Phil Walker  
Managing Director 3rd August 2020

